

Ministry of Health
and Long-Term Care

Ministère de la Santé et
des Soins de longue durée

Ministry of Health Promotion

Ministère de la Promotion
de la santé



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Health Services
Cluster

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IT Service Management Branch
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Ministry of Health & Long Term Care,
Corporate and Direct Services Division
Emergency Health Services
5700 Yonge St., 6th Flr.
Toronto, ON
M2M 4K5

Attn: Dennis Brown

**REPAIR / REPLACEMENT OF DAMAGED / DESTROYED RADIO
EQUIPMENT**

I ask that subject policy be disseminated through your office to the Field Offices and their UTMs, municipalities and EMS.

If a radio is damaged or destroyed in a vehicle as the result of an accident or fire the radio will be repaired or replaced. The FULL cost of the repair or replacement radio package plus installation, including any service work, removal etc. from the damaged vehicle is the FULL responsibility of the Municipality/EMS. This will include charges for the onsite response by the radio service contractor if the vehicle cannot be brought to the service shop location for the area. Please note this process is not limited to mobile radio equipment but encompasses all losses, damages to Telecommunications equipment issued to conduct ambulance service delivery as outlined in the Scale of Issue.

The Municipality/EMS will have to submit a claim to THEIR insurance agent for the FULL amount of the repair or replacement plus any additional travel/service costs.

MOHLTC-HSC-ITSMB will submit an invoice to the Municipality/EMS for the full amount of materials and service required to complete the repair or replacement/service. The invoice will be based on the actual amount as invoiced to the MOHLTC by Bell Mobility Radio (BMR) on a cost recovery basis.

For budget purposes the Municipality/EMS should consider advising their insurance agent that the amount for this work could be between \$20,000 and \$22,000 if an ambulance package is totally replaced.

Sincerely,
R. E. Smiles

R.E. (Rick) Smiles
Manager, Telecommunications Section
cc: ITSMB Telecom file

